



# SOUTH BURNABY

## METRO CLUB

## Refund Policy

### OBJECTIVE

- To clearly communicate protocols for Refunds of registration fees.

### GUIDELINES

The policy of SOUTH BURNABY METRO CLUB SOCCER is to issue NO REFUNDS after a child has played in a sanctioned game, training, practice or an event.

A refund of the registration fee, less an administrative handling fee of \$50 will be issued if a cancellation request was received 24 hours prior to playing in a sanctioned game, training, practice, or an “event”.

#### Once a Refund is Requested

It may take about 30 days to process the refunds.

If registration fees are paid by credit card, the funds will be credited directly to the credit card used. E-transfers will not be made.

When submitting requests for refunds, parent should submit the full name of the player, their name and their correct mailing address.